

HIERARCHIES

- Lesson 1: Introduction to XactAnalysis
- Lesson 2: Introduction to Safe Haven Insurance Company
- Lesson 3: Getting Started with Organization Hierarchies
- Lesson 4: Adding a Region to the Organization Hierarchy
- Lesson 5: Adding a District to a Region
- Lesson 6: Adding Adjusters
- Lesson 7: Getting Started with Geographic Hierarchies
- Lesson 8: Adding a Region to the Geographic Hierarchy
- Lesson 9: Adding a Program Location to a Region
- Lesson 10: Defining Your Program Locations

SETTING UP ADMINISTRATION

- Lesson 1: Adding a New User
- Lesson 2: Editing Multiple Users' Rights
- Lesson 3: Setting Up Notification
- Lesson 4: Assignment Escalation
- Lesson 5: Personal Rules
- Lesson 6: Qualifying an Adjuster

THE ESTIMATE REVIEW QUEUE

- Lesson 1: The Estimate Review Queue
- Lesson 2: Setting Up an XactAnalysis User as a Reviewer
- Lesson 3: Accepting an Estimate Review
- Lesson 4: Reviewing an Estimate
- Lesson 5: Creating an Action Item
- Lesson 6: Using Notes
- Lesson 7: Updating Estimates with Exceptions
- Lesson 8: Creating Estimate Review Queue Rules

MONITORING SAFE HAVEN'S PERFORMANCE

- Lesson 1: Getting Started
- Lesson 2: Monitoring Claim Trends
- Lesson 3: Monitoring the Activity and Volume of Claims
- Lesson 4: Audit Reports
- Lesson 5: Monitoring Performance
- Lesson 6: Using Management and Activity Reports

MONITORING PERFORMANCE AFTER A CATASTROPHE

- Lesson 1: Getting Started
- Lesson 2: Assignment Volume
- Lesson 3: Activity/Volume
- Lesson 4: Claim Trends
- Lesson 5: Reviewing Claim Documents
- Lesson 6: Management/Activity Reports

THE ASSIGNMENT CYCLE

- Lesson 1: Sending a Work Assignment
- Lesson 2: After the Assignment is Sent
- Lesson 3: The Estimate is Returned

REVIEWING A LOSS

- Lesson 1: Searching for an Assignment
- Lesson 2: Viewing an Attached Document
- Lesson 3: Viewing the Map
- Lesson 4: Viewing a Sketch
- Lesson 5: Viewing Action Items
- Lesson 6: Viewing Notes
- Lesson 7: Adding Photos

MONITORING INDUSTRY TRENDS

- Lesson 1: Getting Started
- Lesson 2: Drilling Down
- Lesson 3: Report Plot Points
- Lesson 4: Comparing Trends
- Lesson 5: Monitoring Retail Labor Trends