

## XACTANALYSIS for SERVICE PROVIDERS (SP) VIRTUAL CLASSROOM TRAINING COURSE OBJECTIVES

### ■ COURSE SUMMARY:

XactAnalysis for Service Providers (SP) is a secure, online management tool for assignment receivers such as insurance repair contractors, cleaning specialists, and independent adjusters. Students in this course will be taught features from XactAnalysis SP and shown how to utilize these features to increase efficiency and accuracy.

### ■ COURSE REQUIREMENTS:

- Computer and Internet System Requirements:
  - DSL or faster Internet connection
  - 256 MB of RAM or better
  - 1 GHz processor or faster
  - MS Internet Explorer (Web Browser)
  - Telephone within close proximity to computer
- Basic computer skills
  - Ability to comfortably navigate through Internet Explorer
  - Basic Windows and keyboard knowledge
- Knowledge of the Property Loss industry and terminology

### ■ COURSE ENVIRONMENT:

This course is a two-hour, instructor led, web training session. Presentation and discussion are directed by a Certified Xactware Trainer. Students view the presentation via web conference and participate using their phone.

### ■ SKILLS AND OBJECTIVES:

Students of this course will learn the following:

- View Activity Reports of assignment activity, aging, and estimate corrections.
- Review any assignment including specifics like scope details, photos, and Sketches (2D or 3D).
- Instantly view all claims nationwide on a geographic map, including pinpoints of actual property locations.
- Materialize Industry Trend Reports with various material and labor cost data over a three year period.
- Monitor your company's overall consumer satisfaction.
- Calculate your own Retail Labor Rate.
- Submit pricing feedback for your area.
- View XactNet billing statement details for any month and keep your records up to date.
- Set up how and when you want to be notified of assignments on a per sender basis, and change them as often as you like.
- Create action items to be reminded during various parts of the assignment phase.
- Import data into mapping software like Microsoft® Streets and Trips or DeLorme Street Atlas USA