

## XACTANALYSIS VIRTUAL CLASSROOM TRAINING COURSE OBJECTIVES

### ■ COURSE SUMMARY:

The XactAnalysis Virtual Classroom Training is designed to allow assignment senders such as insurance carriers to track and view all of their claims files from staff, independent adjusters, contractors, and others with just an Internet connection. XactAnalysis also provides real-time information on individual assignments as well as trending and management reports. Students in this course will be taught XactAnalysis features and shown how to utilize new features to increase efficiency and accuracy.

### ■ COURSE REQUIREMENTS:

- Computer and Internet System Requirements:
  - DSL or faster Internet connection
  - 256 MB of RAM or better
  - 1 GHz processor or faster
  - MS Internet Explorer (Web Browser)
  - Telephone within close proximity to computer
- Basic computer skills
  - Ability to comfortably navigate through Internet Explorer
  - Basic Windows and keyboard knowledge
- Knowledge of the Property Loss industry and terminology

### ■ COURSE ENVIRONMENT:

This course is a two-hour, instructor led, web training session. Presentation and discussion are directed by a Certified Xactware Trainer. Students view the presentation via web conference and participate using their phone.

### ■ SKILLS AND OBJECTIVES:

Students of this course will learn the following:

- Instantly view all of your claims nationwide on a geographic map, including pinpoints of actual property locations.
- View accurate and detailed trending information for any time period in any area of your network.
- Identify scoping trends, training issues, quality analysis, and other indicators more easily.
- Make head-to-head comparisons of staff, individual contractors, individual adjusters, specialty programs, and adjusting organizations.
- Compare yourself at any level to the rest of the industry.
- Set up personal rules to have XactAnalysis notify you if a specific measurement is met.
- Improve your re-inspection and QA programs, or just see how your indemnity dollars are being spent.
- Instantly view information about any file online while tracking each stage of the claims process.
- Compare original estimates with corrected estimates.
- Review claims and report results in real-time.
- Customize rules for a specific individual, specific types of claims, or even for specific trades within estimates.