INTRODUCTION

The next version of Xactimate desktop is the most powerful, efficient, user-friendly version of Xactware’s flagship product to date. Over the past few years, our development team has worked closely with our users to identify their needs and create solutions that address their challenges. The result is an innovative estimating solution that streamlines workflows, while maintaining the ability to grow with our customers.

This whitepaper outlines the latest innovations for the next version of Xactimate desktop and details enhancements to the updated install process.

WHAT YOU CAN EXPECT

Through the use of advanced cloud technologies, the next version of Xactimate desktop will increase collaboration and data sharing to enhance the user experience. Here’s a brief comparison between version 28 and the next version of Xactimate desktop:

<table>
<thead>
<tr>
<th>VERSION 28</th>
<th>UPCOMING</th>
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<tbody>
<tr>
<td>Installing version 28 required complex key codes and large SQL packages.</td>
<td>A seamless install: the Xactware ID is used to identify available instances and licenses. Companies easily manage licenses for employees and contractors.</td>
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<td></td>
<td>SQLite decreases install complexity.</td>
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<tr>
<td>Installs and updates often involve IT resources.</td>
<td>Users can manage their own installs and updates. User groups and permissions for all platforms are easily managed from a new administrator interface.</td>
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<tr>
<td>Updating to the latest release can be a lengthy process with some customers incurring IT expenses.</td>
<td>Customers no longer need to schedule valuable IT resources around Xactware’s release schedule, which results in considerable cost savings.</td>
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<td></td>
<td>Users control when they update. Users can update immediately or postpone the update based on specific needs. Occasional required updates will help ensure server compatibility. This will significantly reduce versioning issues and allow for quicker results on requested enhancements.</td>
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<tr>
<td>The version 28 user interface adheres to usability concepts that prevailed when it was designed.</td>
<td>We’ll gradually update the user interface to allow for a more visually appealing and easy-to-use customer experience.</td>
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NEW FEATURES

• SQLite
• Simple Xactware IDs for easy installation
• Streamlined updates
• Easier collaboration across devices
• Improved collaboration among colleagues
• Notification engine relays valuable information, such as notifications of pending updates
• Notification engine allows customer messages
• Improved help documentation
• Enhanced data backups

HOW MUCH CONTROL WILL I HAVE OVER THE UPDATE PROCESS?

Notifications

With past updates, release notes were available two weeks before a release. With the new version of Xactimate, release notes will be available earlier. This new process will enable Xactware representatives to notify users of upcoming features much more rapidly. The built-in notification engine alerts users and administrators about upcoming releases. User concerns can then be addressed long before the release is available.

Preparing for a Release

Two weeks before a release is made available, Xactware will host the updates in a beta-testing environment where qualified users can test changes to ensure workflow continuity. Questions or concerns that arise from testing can be addressed and resolved.

Accepting a Release

The new version of Xactimate lets end users choose when to upgrade. With the new notification engine, all users are notified of new features and functionalities. They can opt to upgrade immediately, or if they are in the middle of a large estimate they can choose to wait until they are ready. Occasionally, we will require an update to ensure server compatibility. In these situations, we will take great care to confirm that all parties are ready for the release.
With advanced notification and the ability to extensively test in the beta environment, customers can be sure of satisfaction prior to the release. This process not only reduces IT overhead on the customer’s end, but ensures significant confidence in the stability of pending releases. This will also reduce post-release testing, since all fixes and features will have been previously proved. The result is a partnership that shifts the control earlier in the release process, improving efficiency, cutting costs, and increasing satisfaction.

TIMELINE

Currently, beta testing is projected for third quarter 2016. However, account managers and account executives will continue to relay updates as the project progresses during the coming months.

SYSTEM REQUIREMENTS

Desktop

Xactware devotes significant time and resources to emulating and testing hundreds of hardware and software scenarios. While Xactimate desktop is not supported on the Apple Operating System, Xactimate system requirements often correspond to trends established by Microsoft.

Xactware products work with a number of Windows operating systems, as seen in the chart below.

*Note: Xactware supports machines using a dual boot configuration as long as only one operating system is running at a time, and as long as that operating system is supported.*

DESKTOP LOCAL INSTALL

Operating Systems

- Windows 7, 64-bit (Service Pack 1 required)
- Windows 8.1, 64-bit
- Windows 10, 64-bit
Technical Specifications

Xactimate can also be used on any desktop, laptop, tablet PC, convertible, or Netbook that supports these system requirements:

<table>
<thead>
<tr>
<th>SPECIFICATION</th>
<th>RECOMMENDED FOR BEST RESULTS</th>
<th>MINIMUM REQUIREMENT</th>
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<tbody>
<tr>
<td>Processor</td>
<td>A quad core processor (examples: Intel Core i5 or Core i7, AMD A10 or FX)</td>
<td>A 2.0 GHz or faster dual core processor (examples: Intel Core 2 Duo or AMD Athlon II)</td>
</tr>
<tr>
<td>Video Card</td>
<td>Open GL 2.0-compatible graphics with 512 MB of VRAM and latest drivers (examples: ATI X 1600 Pro or NVIDIA 7800 GTX) or equivalent integrated graphics.</td>
<td>Open GL 2.0-compatible graphics with 128 MB of VRAM and latest drivers (examples: ATI X300 or NVIDIA GeForce FX 5200)</td>
</tr>
<tr>
<td>Memory</td>
<td>8 GB of RAM or more</td>
<td>4 GB of RAM</td>
</tr>
<tr>
<td>Hard Drive</td>
<td>30 GB of continual free space and a solid-state drive.</td>
<td>10 GB of continual free space and a 7200+ RPM drive.¹</td>
</tr>
<tr>
<td>Resolution</td>
<td>Monitor resolution set at 1920 x 1080 or higher.</td>
<td>Monitor resolution must be set to 1280 x 900 or higher.²</td>
</tr>
<tr>
<td>Internet</td>
<td>A broadband Internet connection.</td>
<td>Internet access.³ (A broadband Internet connection is required for initial configuration.)</td>
</tr>
<tr>
<td>Prerequisites</td>
<td>Microsoft .NET Framework 4.6 (including all critical Microsoft updates)</td>
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¹ Slower drives with slower RPMs may function, but the performance will be negatively impacted.
² Lower resolutions may restrict access to certain features and hinder productivity.
³ Slower internet speeds and less bandwidth will result in lengthy downloads and uploads.