

XactAnalysis for Service Providers (SP) – Course Summary (Virtual Classroom)

Course Description

XactAnalysis for Service Providers (SP) is a secure, online management tool for assignment receivers such as insurance repair contractors, cleaning specialists, and independent adjusters. Students in this course will be taught features from XactAnalysis SP and shown how to utilize these features to increase efficiency and accuracy.

Course Requirements

Students of this course should meet the following requirements before attending class:

- Computer and Internet system requirements:
 - High-speed Internet connection
 - MS Internet Explorer 7+ (Web Browser)
 - Telephone within close proximity to computer
- Basic computer skills
 - Ability to comfortably navigate through Internet Explorer
 - Basic Windows and keyboard knowledge
- Knowledge of the property loss industry and terminology

Course Environment

This is a two-hour web training presentation and discussion, directed by a Certified Xactware Trainer. Students view the presentation via web conference and participate using their phone.

Skills and Objectives

Students of this course will learn:

- View Activity Reports of assignment activity, aging, and estimate corrections
- Review any assignment including specifics like scope details, photos, and Sketches (2D or 3D)
- Instantly view all claims nationwide on a geographic map, including pinpoints of actual property
- Materialize Industry Trend Reports with various material and labor cost data over a three year
- Monitor your company's overall consumer satisfaction
- Calculate your own Retail Labor Rate
- Submit pricing feedback for your area
- View XactNet billing statement details for any month and keep your records up to date
- Set up how and when you want to be notified of assignments on a per sender basis, and change them as often as you like
- Create action items to be reminded during various parts of the assignment phase