

# XactAnalysis Insights

AI-DRIVEN BUSINESS INSIGHTS IN  
A SELF-SERVICE REPORTING PLAT-  
FORM.

***XactAnalysis Insights*** is a powerful new add-on feature to XactAnalysis that uses AI and machine learning to help you locate and discover the crucial intelligence you need faster and more intuitively than ever before.



***Smart and helpful.*** XactAnalysis Insights saves you time by automatically learning and suggesting your most commonly used reporting features.

#### HOW DOES IT WORK?

XactAnalysis Insights is an entirely self-service online reporting tool supported by integrated artificial intelligence. It doesn't require dev support or specially trained report authors to use or set up, and you can navigate and search the data within XactAnalysis Insights using everyday claims language.

#### TIME SAVING FEATURES

***XactAnalysis Insights is constantly learning.*** Not only can you use everyday language and industry-specific terms to search and organize your claims data, but as new terms emerge and familiar terms evolve, XactAnalysis Insights will learn and incorporate them into its search algorithms.



***Your BI-reporting assistant.*** XactAnalysis Insights learns your most common data searches and automatically recommends them.



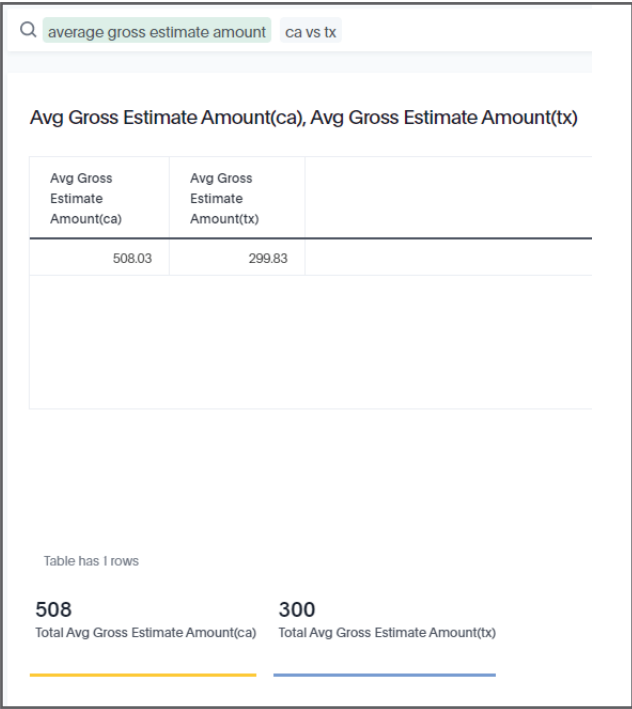
### CREATING AND SHARING REPORTS

In XactAnalysis Insights, reports are built by creating “Answers” and collecting them on “Pinboards.”

Answers can be collected from queries your team members have resolved, from other people’s pinboards, from insights generated by XactAnalysis Insight’s AI, and from your personal searches.

**For example?** Say you wanted to know how the average estimate amounts in California compare to the average amounts in Texas.

- You could type “[average gross estimate amount] [ca vs tx]”
- Add the generated Answers to a Pinboard
- Then organize, share, or reuse that pinboard later



**A tip:** The more you use XactAnalysis Insights, the smarter the program becomes. Autocomplete is driven by your personal searches as well as the searches of others within your company.

**Custom reports and charts could include:**

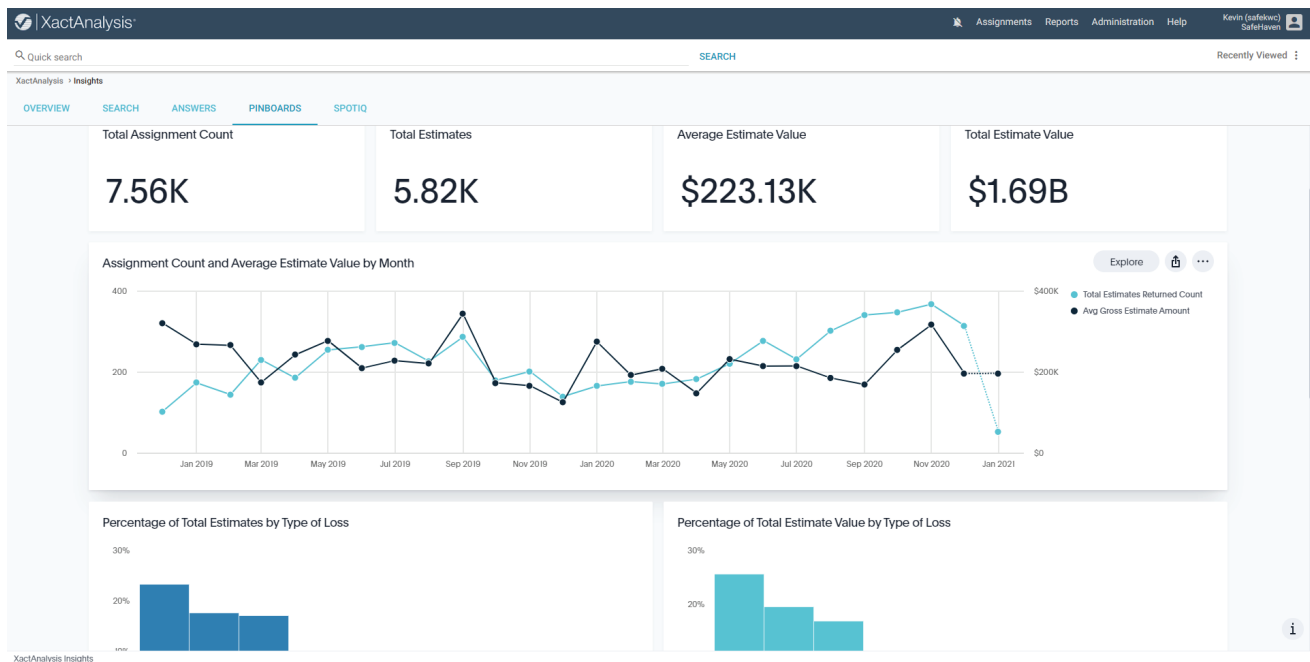
Average estimate payout totals	Trend lines for average in-progress claim duration by return date
Most common estimate items by month	National map visualizing in-progress assignments geographically
Adjuster ranking by cycle time	Claim volumes broken down by cause of loss and location



# Creating And Using Your Pinboards

## *Building and pinning your key data points*

From within your XactAnalysis dashboard, you can create and pin key data points and visualizations for easy reference and enterprise-wide sharing.

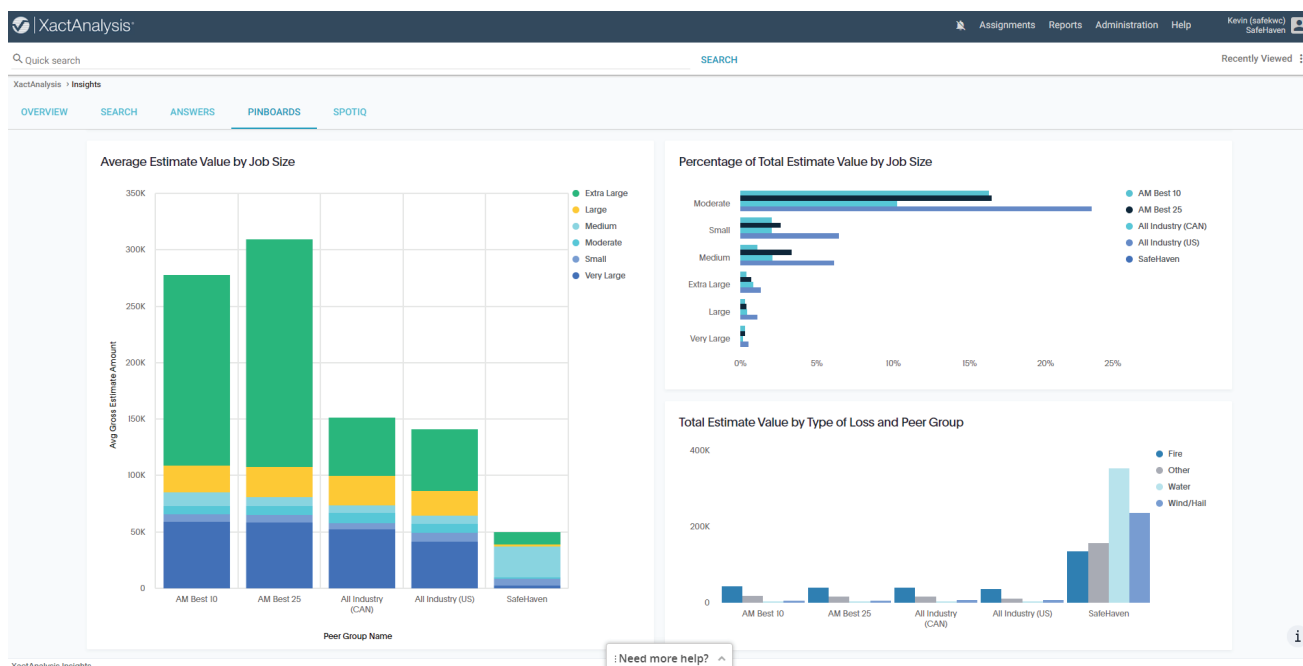


Visualized KPIs are virtually endless but could include:

- *Cycle times across your organization over the past year*
- *Claim density geographically organized nationwide*
- *Trend comparisons between counties, postcodes, or individual estimates*
- *Assignee, contractor, or adjuster efficacy comparisons*
- *Compare assignees, contractors, or adjusters side by side.*
- *Event-specific data compilations*



**A tip:** Any data point can be added to your dashboard from anywhere within XactAnalysis Insights. Just right click the data's icon and select "Pin."



## Comparing your data with the industry

### *Building and pinning your key data points*

One of the most exciting aspects of XactAnalysis Insights is the ability to compare your company's data and analysis to the industry. Available for US and Canadian markets, industry insights feature holistic industry information and comparisons with the AM Best Top 10 and Top 25.

## Activating XactAnalysis Insights

XactAnalysis Insights is a reporting tool that is available to XactAnalysis customers for an additional fee following a free 30-day trial.



Machine learning helps you uncover insights you may not have even thought to look for.

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